

Using Client Feedback to develop a Speech and Language **Therapy Care Pathway for persons living with Parkinson's Disease in Wicklow CHN 7 and CHN 8 Community** Healthcare East

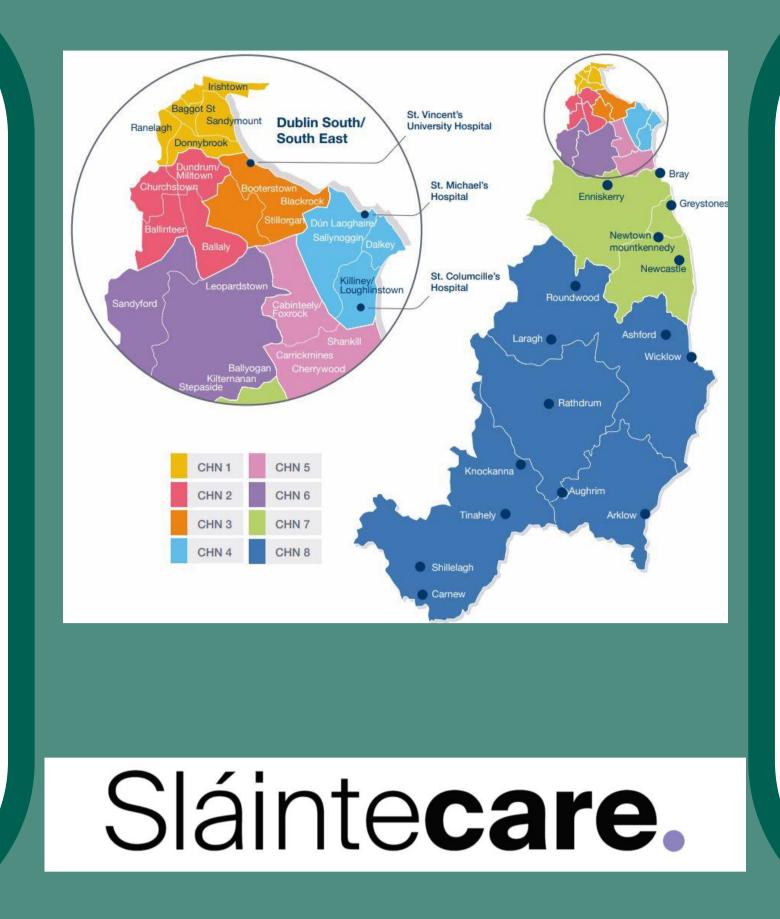
# Enhanced **Community Care**

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### Introduction

### **Background:**

- People living with Parkinson's Disease represent a significant cohort of the Adult Speech and Language Therapy (SLT) service across Wicklow (approx. 20%).
- Client and carer feedback identified a gap in service provision for clients living with Parkinson's Disease across CHN7 North Wicklow and CHN8 South Wicklow.
- Individual 1:1 therapy was reported to provide



# **Project Aims and Objectives**

#### Aim:

To develop a clinical pathway within Primary Care for clients living with Parkinson's Disease who are attending the SLT service in Wicklow, building on client and carer feedback.

### **Objectives:**

- To develop a peer support forum for client's living with Parkinson's Disease in Wicklow and their care partners.
- To provide support for clients in maintaining therapeutic gains following 1:1 SLT intervention.

positive client experience but identified the need for additional support to maintain gains on completion of initial therapy.

• To provide a forum for further education from the multidisciplinary team regarding symptoms and supports for client's living with Parkinson's Disease

### **Project Development**

- Following feedback from clients and their carers, a peer support group for people living with Parkinson's Disease was designed, implemented and evaluated in Wicklow.
- A 6 session peer support group was implemented to run fortnightly across 3 months in both Bray Primary Care Centre (CHN7, North Wicklow) and Wicklow Primary Care Centre (CHN8, South Wicklow).
- Clients and their carers were invited to attend the 1.5 hour sessions.  $\bullet$
- Each session provided an opportunity for shared practice of exercises learned in 1:1 therapy sessions, a focused ulletdiscussion with members of the MDT, and space to build social links and supports across the group.



### **Progress to Date**

Æ LOUD Therapy Maintenance Group Autumn 2022 • Groups ran in CHN7 & CHN8 in Q1 and Q4 2022. 15 clients attending regularly with their care partners.



What would you like to achieve from the group?



- Educational input provided by Physiotherapy, Occupational Therapy, Dietetics, Pharmacy, and patient advocate.
- Pre and post baseline measures indicated changes in client perception of support, knowledge of PD & confidence carrying out voice exercises. Qualitative feedback from care partners highlighted positive gains from meeting other care partners
- Participants indicated a desire to continue with the group monthly voice exercise group has been established in both CHN7 & CHN8
- New client cohort scheduled to attend 2<sup>nd</sup> roll-out of groups.

# **Opportunities**

### Past:

- Build on existing service pathways based on shared learning of lived experience of clients in Wicklow
- Additional ECC post enabled development of service
- Group room space available in new primary

### **Present:**

- Shared Learning across Adult SLT team in Wicklow and CH East
- Increased capacity within the team with the support of additional funding
- ECC Physio post facilitated joint

### **Future**:

- Further opportunities to support timely access to care
- Develop and refine care pathways offered within PC Adult SLT
- Continue to develop MDT working opportunities

### Past:

- Initially only 1 WTE post across Wicklow
- Extensive waiting list for service prior to recruitment of Adult SLT

## **Present:**

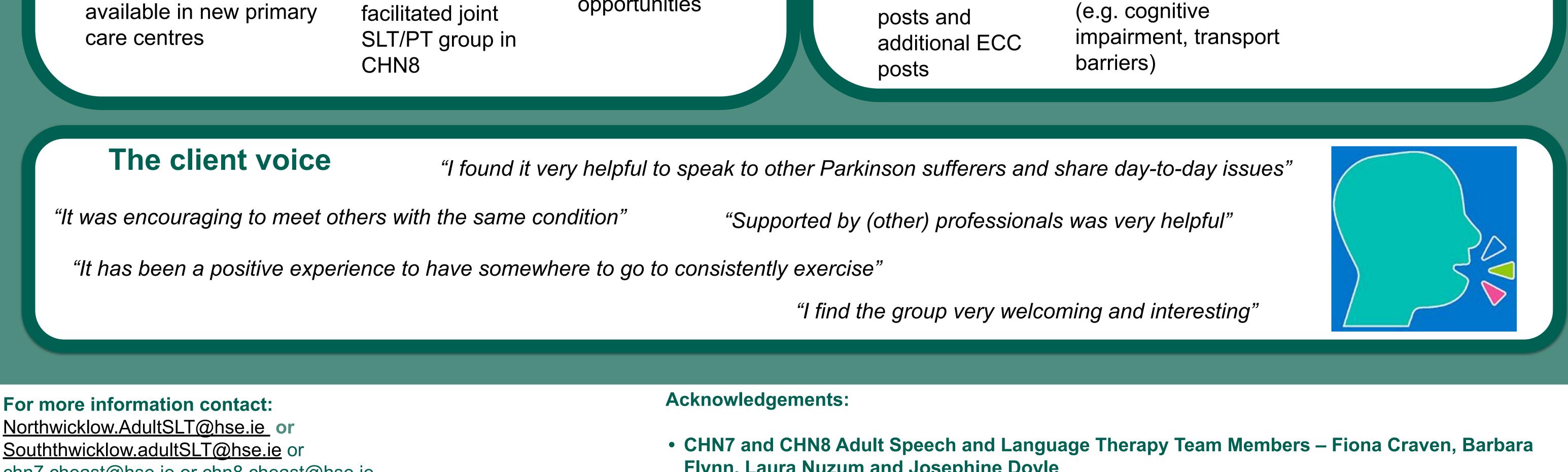
 Dual pathways with some clients also accessing hospital based services

Challenges

 Sourcing additional Physio support in CHN7 to run joint groups Group setting not appropriate to all clients

### **Future:**

- Clinical, administrative challenges
- Supported engagement across Acute and Community based services



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